



TRAINING BULLETIN

BULLETIN NO. 19-01

Tracking Homeless related Calls for Service

Effective March 1, 2019, the Orange County Sheriff's Department will begin collecting data from the Computer-Aided Dispatch (CAD) on homeless related calls for service. The purpose of this data collection is to capture the various types of calls for service and the amount of man-hours Field Operations personnel dedicate to dealing with persons who are homeless.

The CAD's call disposition drop-down menu (see screen shots below) has been updated with a new disposition option, "HMLS/ Homeless." Anytime Field Operations personnel handle a call or self-initiated activity that is directly related to a homeless person or issue, the call needs to be cleared using the "HMLS/ Homeless" disposition.

